



GOVERNMENT OF GOA
ELECTRICITY DEPARTMENT
OFFICE OF THE CHIEF ELECTRICAL ENGINEER
3RD FLOOR, VIDYUT BHAVAN,
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No: CEE/Tech/PLG/EoDB/2024-25/ 1299

Date: 23 /01/2025

CIRCULAR

Sub.: 1) Circular no. 177/CEE/Tech/Com/609 dated 20/07/2022

- Documents for New Connection Services and for Change of Name
- 2) Refer to Notification no. CEE/Tech/PLG/GEN/2024-2025/696, dated 10.10.2024
- Mandatory documents required for Online Services HT/LT/Load Change
- 3) Refer to Note No. CEE/Tech/PLG/GEN/2024-2025/878, dated 22.10.2024
- Mandate for Online Grievance Services i.e. HT/LT/Load Change under Goa Electricity Department.

With reference to above cited subject matter, the Goa Electricity Department is mandated that the list of mandatory documents for **HT/LT/ Load Change** are mentioned below:

S.No.	LT Connection	HT Connection	Load Change
i	Passport Size Photograph	Photo Identity Proof (PAN Card)	Passport Size Photograph
ii	Photo Identity Proof	Licence / NoC from statutory authority, if required or a declaration by the applicant that his connection does not fall under the requirement of NoC under any statute	Work completion certificate/Resolution for authorized signatory/ Photograph of the installation/Latest Paid Bill Copy (Any One from the list)
iii	Proof of Ownership	Proof of Ownership	

The **Temporary Connection** is a Sub-service under HT/LT connection. The documents required for the HT/LT Connection is also applicable for the **Temporary HT/LT Connection**.

Further with reference to 'Online Grievance Redressal', the Goa Electricity Department has issued the Note No. CEE/Tech/PLG/GEN/2024-2025/878, dated 22.10.2024, that GED to adopt the Consumer Grievances Redressal Forum and Ombudsman Regulations, 2024 under JERC (for the State of Goa & UT) dated 16.08.2024. The same is applicable for all online services, vis-à-vis HT/LT Connections, HT/LT Temporary Connections and Load change.

This issues with approval of Competent Authority

(Stephen Fernandes)
Chief Electrical Engineer

Copy to:

- 1) The Secretary (Power), Goa Electricity Department
- 2) The Secretary Industries, Trade & Commerce (for information)
- 3) The Superintending Engineer, Circle – I (S) / II(N) Margao / Panaji
- ✓ 4) The Superintending Engineer, Planning / Commercial
- 5) The Joint Director(Accounts), Office of CEE, Panaji-Goa.
- 6) The Executive Engineer, Elect. Div-
I/II/III/IV/V/VI/VII/VIII/IX/X/XI/XII/XIII/XIV/XV/XVI/XVII/XVIII Panaji/Stores
Margao/Ponda/Margao/Bicholim/Mapusa/Curchorem/Tivim/Vasco/ Xeldem/ Kadamba/Verna
/Panaji/Margao/ Mapusa/ Margao